

## Specialty Case Management



- ✓ Targets High-risk, High-cost and Complex Specialty Care
  - Real-time identification via:
    - Utilization Management
    - Maternity Management
    - Chronic Condition Management
    - Predictive Modeling of Medical & Rx Claims
    - Biometric Screening and Health Risk Assessments
- ✓ Collaborative Process to Assess, Plan, Implement, Coordinate and Monitor Care
  - True patient advocacy including education, support and alternative funding assistance
  - Assist Payer in determining member prognosis and projecting future treatment costs
  - Comprehensive Case Management notes
- ✓ Access to National Centers of Excellence and Transplant Networks
- ✓ Experienced Registered Nurses and Physicians with both Specialty and Case Management Certifications
- **✓** Specialized Case Management
  - High Risk Maternity
  - Preterm Infants
  - Transplants
  - Oncology
  - Multiple Trauma
  - Rehabilitation
  - Hemophilia

## What people are saying:

"I've enclosed a picture of my daughter, Alex, the baby you helped to save. As we plan Alex's 1st birthday, I just wanted to thank you again for the important work that you do"

"Partnering with MCM will provide access to our top tier stop loss rates"

## Program Impact:

- ✓ Maximize Stop Loss Discounts
- ✓ Ensure the Right Care, at the Right Time in the Right Setting
- ✓ Contracted and Negotiated Savings for the Plan and Member

