

# My150 and Marketplace

## Important Contact Numbers & Websites



The chart below will assist you in finding the right contact number based on your specific needs. You will find who to contact, their phone number and the hours of operation specific to an issue you may be experiencing or a specific question you have.

Type of question you have or an issue you are experiencing	Who to contact?	Contact Number	Website	Hours of Operation
MOE Health Plan Marketplace Call Center	BCBS licensed navigators	844-693-1467	N/A	M-F 8AM-7PM Sat 8AM-NOON
My150 Technical Issues or website errors My150 Password Reset	My150 Community Support Line (ACC)	888-220-3599	<a href="http://www.My150.com">www.My150.com</a>	M-F 8AM-7PM Sat 8AM-NOON
Plan Option Coverage Eligibility Family Supp. Benefit Life Changing Events Credit Banks Hours Open Enrollment Events	Fund Office MOE Marketplace Representatives (MOE Member Services)	708-579-6675	<a href="http://www.My150.com">www.My150.com</a> <a href="http://www.moefunds.com">www.moefunds.com</a>	M-F 8AM- 5PM SAT 8AM- NOON
EPO Plan Option Benefit	BCBS Member Services	888-775-6874	<a href="#">BCBS of IL BAM</a>	M-F 7AM- 8PM SAT 8AM- 5PM
Dental Benefits	Delta Dental	800-323-1743	<a href="http://www.deltadentalil.com">www.deltadentalil.com</a>	M-TH 7AM- 7PM F 7AM- 6PM IVR Avail. 24/7
Authorization/Certification	MCM Solutions	855-298-0493	<a href="http://www.medicalcost.com">www.medicalcost.com</a>	M-F 8AM- 5PM
Mental Health Substance Abuse	ComPsych	888-327-4315	<a href="http://www.compsych.com">www.compsych.com</a> or <a href="#">Member Login</a>	M-F 8AM- 5PM
Pension Retiree Welfare Plan Transferring Credits Working in Retirement	Fund Office Pension Department	708-579-6640	<a href="http://www.moefunds.com">www.moefunds.com</a>	M-F 8AM- 5PM SAT 8AM- NOON
Pharmacy Questions	MOE Pharmacy Dept. or <b>Caremark Customer Care</b>	708-387-8331 or <b>855.MYRX150 (697.9150)</b>	<a href="http://www.moefunds.com">www.moefunds.com</a> <a href="http://www.caremark.com">www.caremark.com</a>	M-F 8AM- 5PM or <b>24/7</b>

Type of question you have or an issue you are experiencing	Who to contact?	Contact Number	Website	Hours of Operation
Operators' Health Center	OHC	708-485-2273	<a href="#">OHC Patient Portal</a>	M,T,W,F 9AM-5PM TH 10AM- 7PM SAT 8AM-NOON
Union Dues Payment	LOCAL 150	708-579-6629	<a href="http://www.My150.com">www.My150.com</a> <a href="http://www.local150.org">www.local150.org</a>	M-F 8AM-5PM (Extended hours on Thurs. until 7pm)