




## Important Contact Information

This chart will help you find the right contacts for your specific needs, including phone numbers, website addresses, and hours of operation.

Type of question you have or issue you are experiencing	Contact	Phone Number	Website	Hours of Operation (CST)
<b>Fringe Benefit Funds</b>				
General Fringe Benefit Funds Information	Fund Office	Phone: 708-482-7300 Fax: 708-482-3056	<a href="http://www.moefunds.com">www.moefunds.com</a>	M-F 8am – 5pm SAT 8am – Noon
<b>Pension Department</b>				
Pension Options Retiree Welfare Plan Eligibility Working in Retirement Post Retirement Death Benefit	Pension Department	708-579-6630	<a href="http://www.moefunds.com">www.moefunds.com</a>	M-F 8am – 5pm SAT 8am – Noon
<b>Illinois Municipal Retirement Fund (IMRF)</b>				
General Information	Member Services	Phone: 800-275-4673 Fax: 630-706-4289	<a href="http://www.imrf.org">www.imrf.org</a>	M-F 7:30am - 5:30pm
<b>Indiana Public Retirement Systems (INPRS)</b>				
General Information	Member Services	Phone: 844-464-6777 Fax: 866-591-9441	<a href="http://in.gov/inprs/">http://in.gov/inprs/</a>	M-F 8am – 5pm SAT 8am – Noon
<b>Member Services Department</b> 				
Plan Option Coverage Eligibility/Hours Family Supplemental Benefit Life Changing Events Basic Death Benefit	Member Services	708-579-6600	<a href="http://www.My150.com">www.My150.com</a> <a href="http://www.moefunds.com">www.moefunds.com</a>	M-W, F 8am – 5pm TH 9am – 5pm SAT 8am – Noon
<b>Pharmacy Department</b>				
Pharmacy Questions	Caremark Customer Care	855-MYRX150 (855-697-9150)	<a href="http://www.caremark.com">www.caremark.com</a>	24/7
	MOE Pharmacy Department	708-387-8331	<a href="http://www.moefunds.com">www.moefunds.com</a>	M-F 8am – 5pm
<b>Operators' Health Center (OHC)/MinuteClinic™ Partnership</b>				
Operators' Health Center	OHC	708-485-2273	<a href="https://myhealthcenterhome.com/">https://myhealthcenterhome.com/</a>	M,T,W,F 9am – 5pm TH 10am – 7pm SAT 8am – Noon T, SAT 7am – 9am (lab blood draws only)
MinuteClinic™ (Find nearest clinic to you and schedule an appointment when the OHC is not available)	Depends on location	General MinuteClinic™ 866-389-2727	<a href="http://www.minuteclinic.com">www.minuteclinic.com</a> <a href="http://www.moefunds.com">www.moefunds.com</a>	Depends on location

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<b>Additional Vendor Information</b>				
Retirement Enhancement Fund Asset Allocations Distributions Beneficiary Designation	Fidelity Investments	866-848-6466	www.fidelity.com/atwork	M-F 7am – 11pm
Supplemental Life Insurance	The Hartford	855-396-7655	enroll.thehartfordatwork.com/ Enroll	M-F 7am – 7pm
Dental Benefits	Delta Dental	800-323-1743	www.deltadentalil.com	M-TH 7am – 7pm F 7am – 6pm (24/7 automated service)
Authorization/Certification	MCM Solutions	855-298-0493	www.medicalcost.com	M-F 8am – 5pm
Vision Provider	EyeMed	866-393-3401	www.eyemed.com	M-SAT 6:30am - 10:00pm SUN 10am - 7pm
Hearing Aid Discount	Amplifon	844-526-5432	N/A	M-F 7am - 7pm
Member Assistance Program (MAP) Substance Abuse Legal Guidance Dealing with Stress Financial Questions	Employee Resource Systems, Inc.	855-374-1674	www.ers-eap.com	M-F 8am – 5pm (24/7 automated service)
<b>My150 (www.My150.com)/Union Dues</b>				
My150 Technical Issues or Website Errors My150 Password Reset	My150 Community Support Line (ACC)	888-220-3599	www.My150.com	M-F 8am – 7pm Saturday 8am – Noon
Union Dues Payment	LOCAL 150	708-579-6629	www.My150.com	M-F 8am – 5pm (Extended hours on TH until 7pm)
<b>Government Agencies</b>				
Social Security Normal Retirement Age Retirement Disability Survivor Benefits	Social Security Administration	800-772-1213	www.ssa.gov	M-F 7am – 7pm (24/7 automated service)
Medicare Benefits (Part A, Part B, Part C, Part D) Eligibility Claims Medicare Cards	Medicare	800-633-4227	www.medicare.gov	24/7
Federal Taxes State Taxes Rollover Information	IRS	800-829-1040	www.irs.gov	M-F 7am – 7pm