



Municipality

Important Contact Information

This chart will help you find the right contacts for your specific needs, including phone numbers, website addresses, and hours of operation.

Type of question you have or issue you are experiencing	Contact	Phone Number	Website	Hours of Operation (CST)
Health Plan for Municipalities Call Center ONLY Available During Open Enrollment: 1/14/2019 - 2/28/2019				
Enrolling Members into Health Plan	BCBS Licensed Navigators	844-693-1467		M-F 8am – 7pm SAT 8am – Noon
Fringe Benefit Funds				
General Fringe Benefit Funds Information	Fund Office	Phone: 708-482-7300 Fax: 708-482-3056	www.moefunds.com	M-F 8am – 5pm SAT 8am – Noon
Retirement Services Department				
Pension Options Working in Retirement	Pension Department	708-579-6630	www.moefunds.com	M-F 8am – 5pm SAT 8am – Noon
Retiree Welfare Plan Eligibility	Retiree Welfare	708-937-0327		
Illinois Municipal Retirement Fund (IMRF)				
General Information	Member Services	Phone: 800-275-4673 Fax: 630-706-4289	www.imrf.org	M-F 7:30am – 5:30pm
Indiana Public Retirement Systems (INPRS)				
General Information	Member Services	Phone: 844-464-6777 Fax: 866-591-9441	http://in.gov/inprs/	M-F 8am – 5pm SAT 8am – Noon
Member Services Department				
Eligibility/Benefit Coverage Claims Questions Life Changing Events Basic Death Benefit	Member Services	708-579-6600	www.My150.com www.moefunds.com	M-W, F 8am – 5pm TH 9am – 5pm SAT 8am – Noon
Pharmacy Department				
Pharmacy Questions	Caremark Customer Care	855-MYRX150 (855-697-9150)	www.caremark.com	24/7
Effective 1-1-2019 OptumRx	OptumRx Customer Service	Same as above	www.OptumRx.com	24/7
	MOE Pharmacy Department	708-387-8331	www.moefunds.com	M-F 8am – 5pm
Operators' Health Center (OHC)/MinuteClinic™ Partnership				
Operators' Health Center	OHC	708-485-2273	https://mypremisehealth.com	M,T,W,F 9am – 5pm TH 10am – 7pm SAT 8am – Noon T, SAT 7am – 9am (Lab blood draws only)
MinuteClinic™ (Find nearest clinic to you and schedule an appointment when the OHC is not available)	Depends on location	General MinuteClinic™ 866-389-2727	www.minuteclinic.com www.moefunds.com	Depends on location
Additional Vendor Information				
Retirement Enhancement Fund Asset Allocations Distributions Beneficiary Designation	Fidelity Investments	866-848-6466	www.fidelity.com/atwork	M-F 7am – 11pm

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Supplemental Life Insurance	The Hartford	855-396-7655	enroll.thehartfordatwork.com/ Enroll	M-F 7am – 7pm
Effective 1-1-2019 (Sponsored by MCL - Member Only Benefits)	Voya Financial	888-212-7822	www.goenrollme.com/150	M-F 8am – 6pm
Dental Benefits	Delta Dental	800-323-1743	www.deltadentalil.com	M-TH 7am – 7pm F 7am – 6pm (24/7 automated service)
Authorization/Certification	MCM Solutions	855-298-0493	www.medicalcost.com	M-F 8am – 5pm
Vision Provider	EyeMed	866-393-3401	www.eyemed.com	M-SAT 6:30am – 10:00pm SUN 10am – 7pm
Hearing Aid Discount	Amplifon	844-526-5432	N/A	M-F 7am – 7pm
Physical Therapy	ATI	833-ATI-0001	ATIpt.com/MOE	M-F 7am – 7pm SAT 8am – 12pm
Member Assistance Program (MAP) Substance Abuse Legal Guidance Dealing with Stress Financial Questions	Employee Resource Systems, Inc.	855-374-1674	www.ers-eap.com Username: MOE Password: MAP	M-F 8:30am – 5:30pm (24/7 automated service)
My150/Union Dues/Member Only Benefits				
My150 Technical Issues or Website Errors My150 Password Reset	My150 Community Support Line (ACC)	888-220-3599	www.My150.com	M-F 8am – 7pm SAT 8am – Noon
Union Dues Payment	LOCAL 150	708-579-6629	www.My150.com	M-F 8am – 5pm (Extended hours on TH until 7pm)
Member Only Benefits	Midwest Coalition of Labor (MCL)	800-433-2099	https://coalitionoflabor.org	M-F 8am – 5pm
Government Agencies				
Social Security Normal Retirement Age Retirement Disability Survivor Benefits	Social Security Administration	800-772-1213	www.ssa.gov	M-F 7am – 7pm (24/7 automated service)
Medicare Benefits (Part A, Part B, Part C, Part D) Eligibility Claims Medicare Cards	Medicare	800-633-4227	www.medicare.gov	24/7
Federal Taxes State Taxes Rollover Information	IRS	800-829-1040	www.irs.gov	M-F 7am – 7pm